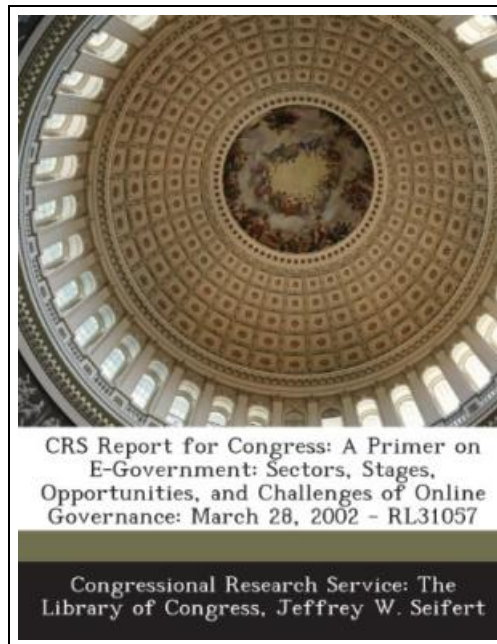# Crs Report for Congress: A Primer on E-Government: Sectors, Stages, Opportunities, and Challenges of Online Governance: March 28, 2002 - Rl3105

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Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.Electronic government (e-government) intersects many legislative issues, including privacy, digital divide (the lack of equal access to computers, whether due to a lack of financial resources or necessary skills), public access to government information, service delivery, and information security. E-government solutions are prominently represented in efforts to improve the management and efficiency of government information technology resources. To help policymakers discern egovernment initiatives relative to their role in various issues, this report identifies and defines the principal e-government sectors and stages of development. It also outlines some of the opportunities and challenges associated with e-government. Some observers define e-government in terms of specific actions: using a government kiosk to receive job information, applying for Social Security benefits through a web site, or creating shared databases for multiple agencies, as examples. Other observers define e-government more generally as automating the delivery of government services. While perceptions vary widely, one organization, The Gartner Group, summarizes e-government as the continuous optimization of service delivery, constituency participation, and governance by transforming internal and external relationships through technology, the Internet, and new media. E-government initiatives could have implications for federalism. One of the hallmarks of a federal system of governance is the emphasis on vertical .

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