



Hotel/Motel Operations: An Overview

By Weissinger, Suzanne

Cengage Learning, 2000. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Chapter 1: Lodgings. Chapter 2: The Hospitality Business and You. Chapter 3: Classification of Lodging Facilities. Chapter 4: Front-Office Operations - Reservation. Chapter 5: Front-Office Operations - Registration, Luggage, Room Keys, Information, Mail, Telephone. Chapter 6: Front-Office Operations - Accounting and Checking Out. Chapter 7: Housekeeping, Engineering and Security. Chapter 8: Food and Beverage Department. Chapter 9: Sales and Marketing, Meeting Planning, Servicing Groups. Chapter 10: Accommodations.



Reviews

Thorough manual! Its this kind of excellent study. It is actually loaded with knowledge and wisdom You can expect to like how the writer compose this book.

-- Marlin Ratke

This is an amazing pdf that I actually have actually study. It is among the most amazing pdf we have read through. Its been written in an remarkably basic way and is particularly simply following i finished reading this ebook where basically altered me, alter the way i really believe. --- Ms. Izabella Walter

Other Books

