



## Design for Operational Excellence: A Breakthrough Strategy for Business Growth

By Kevin J. Duggan

McGraw-Hill. Hardcover. Condition: New. 304 pages. Dimensions: 9.1in. x 6.0in. x 1.1in. Design processes wisely. Grow your business endlessly. Design for Operational Excellence is a blueprint for a joined up, end-to-end designed operation that makes Operational Excellence a reality. The book excellently outlines the process of creating flow that every employee can see and, most importantly, fix without management intervention. Kevin Duggans emphasis on creating standard work for abnormal flow hits one of the biggest gaps in most continuous improvement initiatives. This book will change the way that you think about continuous improvement and the case studies will demonstrate that it works. Philip Holt, Director, Customer Collaboration Online, Philips Consumer Lifestyle The approach outlined here can transform the phrase leapfrog the competition from cliché to reality. Kevin's approach is clear, the method sound, and the results achievable. Don't just read this book: use it! Jack McQuellon, Global Parts Manager, Caterpillar Paving Products In Design for Operational Excellence, Kevin Duggan provides a framework that focuses on the real endgame leveraging operational excellence as a means of driving business growth. This book provides a comprehensive and systematic approach to designing and implementing value streams and supporting processes that will enable a business to assertively grow...



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