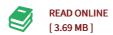




Competencies and Qualifications of Management and Staff in Hospitality

By Anastasia Matviyenka

LAP Lambert Academic Publishing Jul 2017, 2017. Taschenbuch. Condition: Neu. Neuware - The main aim of this research is to analyze the most required and significant competencies and qualifications for both managers and assistance staff in Food & Beverage department in two five star hotels: Art Nouveau Palace Hotel, Prague, Czech Republic and Swissotel Sochi Kamelia, Sochi, Russian Federation and to suggest possible recommendations for the improvement of the work in these hotels. This research is considered to be extremely relevant because the development of hotel and tourism industries creates an increasing number of work places, thus, there is a need of providing high-quality service and understanding of the whole industry in a deeper perspective. Moreover, results and recommendations can be used in work of managers in Food and Beverage departments in hotels as well as in independent restaurants. Management and staff competencies and qualifications are very useful for any hospitality establishment, with its help managers could know more about their employees, as well as to help employees to open up and learn more from professional point of view. It is also a way to help employees to become real professionals at the particular sphere of their work. 88 pp....



Reviews

These kinds of pdf is the best publication readily available. This is for anyone who statte there had not been a well worth reading through. You wont truly feel monotony at at any moment of your own time (that's what catalogs are for relating to if you ask me).

-- Neil Halvorson

A brand new eBook with an all new point of view. I could possibly comprehended every little thing using this written e publication. Your life span is going to be change once you comprehensive looking at this publication.

-- Sabina Waelchi

Related eBooks



The new era Chihpen woman required reading books: Chihpen woman Liu Jieli financial surgery(Chinese Edition)

paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date: 2012-05-01 Pages: 247 Publisher: Jilin Publishing Group title: new era Chihpen woman must-read books: Zhiben the woman financial...



Children's Educational Book: Junior Leonardo Da Vinci: An Introduction to the Art, Science and Inventions of This Great Genius. Age 7 8 9 10 Year-Olds. [Us English]

Createspace, United States, 2013. Paperback. Book Condition: New. 254 x 178 mm. Language: English . Brand New Book ***** Print on Demand ******. ABOUT SMART READS for Kids . Love Art, Love Learning Welcome. Designed to expand and inspire young minds; this is...



Kingfisher Readers: Romans (Level 3: Reading Alone with Some Help) (Unabridged)

Pan Macmillan. Paperback. Book Condition: new. BRAND NEW, Kingfisher Readers: Romans (Level 3: Reading Alone with Some Help) (Unabridged), Philip Steele, For the first time, Kingfisher brings its expertise in beautifully-designed, trusted non-fiction to the sphere of learning to read. This new...



Kingfisher Readers: Volcanoes (Level 3: Reading Alone with Some Help) (Unabridged)

Pan Macmillan. Paperback. Book Condition: new. BRAND NEW, Kingfisher Readers: Volcanoes (Level 3: Reading Alone with Some Help) (Unabridged), Claire Llewellyn, For the first time, Kingfisher brings its expertise in beautifully-designed, trusted non-fiction to the sphere of learning to read. This new...



Kingfisher Readers: Record Breakers - the Biggest (Level 3: Reading Alone with Some Help) (Unabridged)

Pan Macmillan. Paperback. Book Condition: new. BRAND NEW, Kingfisher Readers: Record Breakers - the Biggest (Level 3: Reading Alone with Some Help) (Unabridged), Claire Llewellyn, For the first time, Kingfisher brings its expertise in beautifully-designed, trusted non-fiction to the sphere of learning...



Kingfisher Readers: Dinosaur World (Level 3: Reading Alone with Some Help)

Pan Macmillan. Paperback. Book Condition: new. BRAND NEW, Kingfisher Readers: Dinosaur World (Level 3: Reading Alone with Some Help) (Unabridged), Claire Llewellyn, For the first time, Kingfisher brings its expertise in beautifully-designed, trusted non-fiction to the sphere of learning to read. This...