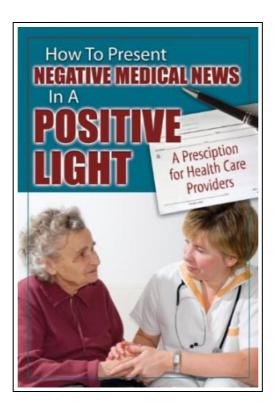
How to Present Negative Medical News in a Positive Light: A Prescription for Health Care Providers (Paperback)



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Reviews

Completely essential go through book. It really is simplistic but excitement inside the 50 % of the pdf. I am very easily will get a satisfaction of studying a composed book. (Damian Pouros)

HOW TO PRESENT NEGATIVE MEDICAL NEWS IN A POSITIVE LIGHT: A PRESCRIPTION FOR HEALTH CARE PROVIDERS (PAPERBACK)



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Atlantic Publishing Group Inc, United States, 2016. Paperback. Condition: New. Language: English . Brand New Book. In a 2009 Gallup poll, 30 percent of Americans surveyed believed that the national health care industry offers less-than-good quality of care for its citizens. But you can change how your patients perceive your own services, starting with how you and your staff deliver sensitive news. With this step-by-step guide, you will learn exactly how to talk to any patient or their family about even the worst of news. Like so many other aspects of the medical field, there is a science behind how to deliver negative news to your patients, and How to Present Negative News in a Positive Light will teach you the best methods of handling delicate and critical situations. Using this book as your guide, you can help nurture the delicate and valuable relationship that everyone in the health care field must form with their patients, even in times of high stress and negative news. Visiting a clinic is stressful enough for your patient s state of mind to ensure that any bad news you communicate is tailored effectively for his or her situation. You will learn not to overlook the details that many health care providers might not notice, such as your clinic s environment, atmosphere, and employees, and will see how every detail can impact your patient s comfort. In this detailed book, you will gain knowledge on topics ranging from medical ethics to the legalities of delivering news to a patient s friends and family, as well as how to share this information among your staff. You will learn how to cope...

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