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Going to Pots Southern Style: The Good, the Bad and the Ugly Truth of Plain Old Telephone Service (Paperback)

By Jr Robert Lewis Hayes

Createspace Independent Publishing Platform, 2017. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.The most mundane day can easily turn into the story of a lifetime-just add an overexcited customer. This collection of short stories covers the most humorous moments one man experienced while working for a telephone company, from his perspective at the top of the poles. In his fifteen years as a field technician, author Robert Lewis Hayes Jr. went on countless premise visits, some of which were unexpectedly eventful. And as anyone who s worked in a service industry will know, dealing with annoying customers and discouraging employers is part of the job-but that doesn t mean you can t laugh about it later. Once, thanks to a distracted supervisor, Hayes, still fresh to the job himself, was put in charge of training three new techs in pole climbing. Later on, a more experienced Hayes had to figure out how to deal with an extremely animated customer intent on getting his attention-from forty feet below. A lighthearted look at one man s career, these stories show us how to find humor in the everyday and encourage us to bring our own personal...



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