

## Online based service strategy

## By Hanno Fitte

GRIN Verlag Okt 2012, 2012. Taschenbuch. Book Condition: Neu. 210x148x2 mm. This item is printed on demand - Print on Demand Neuware - Seminar paper from the year 2012 in the subject Business economics - Business Management, Corporate Governance, grade: 1,0, University of applied sciences Frankfurt a. M., language: English, abstract: The following assignment gives an overview on internet based service strategies and specifies them with the example of the Deutsche Bank s product db OnlineBanking. The assignment is structured by defining some general aspects concerning strategy, elements of strategy and a short summary of the main changes in strategy. Afterwards, it gives a detailed view on the three main concepts of internet based service strategies followed by the example of Deutsche Bank s homepage and its product db OnlineBanking. The example discusses how Deutsche Bank implements these service strategies as a concrete configuration in its daily business. The last paragraph analyses the reason of providing online based services, advantages and disadvantages for both Deutsche Bank and its clients. 28 pp. Englisch.



## Reviews

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