

Telecommunications: General Services Issues: OCG-93-28TR

U.S. Government Accountability Office (GAO)



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By -

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ****** Print on Demand ******. Pursuant to a congressional request, GAO reviewed major policy, management, and program issues at the General Services Administration (GSA), focusing on: (1) GSA roles as provider and regulator; (2) improving delivery services based on entrepreneurial and competitive principles; (3) internal management systems; (4) GSA oversight of governmentwide procurement practices; and (5) congressional oversight. GAO found that: (1) GSA continues to be preoccupied with the delivery of services rather than its policy and regulatory functions, to the detriment of efficient asset management, but GSA recently established an organization to emphasize a more proactive role in governmentwide asset management; (2) GSA needs to operate in a more business-like mode to increase efficiency and cost savings; (3) GSA needs to improve its general management and internal control systems to guard against waste, fraud, and abuse; (4) GSA needs to improve its governmentwide procurement programs to eliminate poor contract performers and common or systemic problems; and (5) current GSA practices and divided congressional jurisdiction hinder Congress oversight of GSA.



Reviews

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