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Effective Communication in Clinical Handover

By Eggers, Suzanne / Slade, Diana

Condition: New. Publisher/Verlag: De Gruyter | From Research to Practice | New Series: Patient Safety Medical errors do not only occur in the laboratory, but pose a direct threat to patient safety. The clinical laboratory is an integral part of care, and the results of analytics are an essential component of informed decision-making for clinicians. Efforts to avoid laboratory errors, especially minimizing pre- and postanalytical errors, are in the responsibility of laboratory professionals. The new handbook series with the international known editors Oswald Sonntag and Mario Plebani fills a vacancy in the relevant and promising area of patient safety and quality assurance. | Based on detailed multi-disciplinary analyses of more than 800 recorded handover interactions, audits of written handover documentation, interviews and survey responses, the contributing authors identify features of effective and ineffective clinical handovers in diverse hospital contexts. The authors then translate their descriptive findings into practical protocols, communication strategies and checklists that clinicians, managers and policy makers can apply to improve the safety and quality of clinical handovers. All the contributors are affiliated with the International Research Centre for Communication in Healthcare (IRCCH), an international multidisciplinary organisation of over 90 healthcare professionals from more than 17 countries committed to...



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